

A Arcuri & M Arcuri T/A Styline Kitchens Australia – Terms & Conditions of Trade

1. Definitions

- 1.1 "Seller" means A Arcuri & M Arcuri T/A Styline Kitchens Australia, its successors and assigns or any person acting on behalf of and with the authority of A Arcuri & M Arcuri T/A Styline Kitchens Australia.
- 1.2 "Buyer" means the person/s buying the Goods as specified in any invoice, document or order, and if there is more than one Buyer is a reference to each Buyer jointly and severally.
- 1.3 "Goods" means all Goods or Services supplied by the Seller to the Buyer at the Buyer's request from time to time (where the context so permits the terms 'Goods' or 'Services' shall be interchangeable for the other).
- 1.4 "Price" means the Price payable for the Goods as agreed between the Seller and the Buyer in accordance with clause 4 below.

2. Acceptance

- 2.1 The Buyer is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Buyer places an order for or accepts delivery of the Goods.
- 2.2 These terms and conditions may only be amended with the Seller's consent in writing and shall prevail to the extent of any inconsistency with any other document or agreement between the Buyer and the Seller.

3. Change in Control

- 3.1 The Buyer shall give the Seller not less than fourteen (14) days prior written notice of any proposed change of ownership of the Buyer and/or any other change in the Buyer's details (including but not limited to, changes in the Buyer's name, address, contact phone or fax numbers, or business practices) and the Seller shall not be bound to supply the Goods to the Buyer as a result of the Buyer's failure to comply with this clause.

4. Price and Payment

- 4.1 At the Seller's sole discretion the Price shall be either:
- (a) as indicated on any invoice provided by the Seller to the Buyer; or
- (b) the Seller's quoted price (subject to clause 4.2) which will be valid for the period stated in the quotation or otherwise for a period of thirty (30) days.
- 4.2 The Seller reserves the right to change the Price in the event of a variation to the Seller's quotation. Any variation from the plan of scheduled Services or specifications (including, but not limited to, any variation as a result of additional works required due to hidden or unidentifiable difficulties such as, inaccurate measurements provided by the Buyer, accessing the site, obscured building defects, safety considerations, prerequisite work by any third party not being completed, hidden pipes and wiring in walls or as a result of increases to the Seller in the cost of materials and labour) will be charged for on the basis of the Seller's quotation and will be shown as variations on the invoice. Payment for all variations must be made in full at the time of completion.
- 4.3 At the Seller's sole discretion a deposit may be required.
- 4.4 Time for payment for the Goods being of the essence, the Price will be payable by the Buyer on the date/s determined by the Seller, which may be:
- (a) on delivery of the Goods;
- (b) thirty (30) days following the end of the month in which a statement is posted to the Buyer's address or address for notices;
- (c) the date specified on any invoice or other form as being the date for payment; or
- (d) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Buyer by the Seller.
- 4.5 Payment by the Buyer may be made by cash, bank cheque, electronic banking, or by any other method as agreed to between the Buyer and the Seller.
- 4.6 Unless otherwise stated the Price does not include GST. In addition to the Price the Buyer must pay to the Seller an amount equal to any GST the Seller must pay on the Goods. The Buyer must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Buyer pays the Price. In addition the Buyer must pay any other taxes and levies that may be applicable in addition to the Price except where they are expressly included in the Price.

5. Delivery of Goods

- 5.1 Delivery ("Delivery") of the Goods is taken to occur at the time that:
- (a) the Buyer or the Buyer's nominated carrier takes possession of the Goods at the Seller's address; or
- (b) the Seller (or the Seller's nominated carrier) delivers the Goods to the Buyer's nominated address even if the Buyer is not present at the address.
- 5.2 Subject to clause 5.3 it is the Seller's responsibility to ensure that the Services start as soon as it is reasonably possible.
- 5.3 The Seller's obligation to deliver the Goods shall be subject to the completion date extended by whatever time is reasonable in the event that the Seller claims an extension of time (by giving the Buyer written notice) where completion is delayed by an event beyond the Seller's control, including but not limited to, a failure by the Buyer to:
- (a) make a selection; or
- (b) have the site ready for the Services; or
- (c) notify the Seller that the site is ready.
- 5.4 At the Seller's sole discretion the cost of delivery is either included in the Price or is in addition to the Price.
- Any time or date given by the Seller to the Buyer is an estimate only. The Buyer must still accept delivery of the Goods even if late and the Seller will not be liable for any loss or damage incurred by the Buyer as a result of the delivery being late.

6. Risk

- 6.1 Risk of damage to or loss of the Goods passes to the Buyer on Delivery and the Buyer must insure the Goods on or before Delivery.
- 6.2 If any of the Goods are damaged or destroyed following delivery but prior to ownership passing to the Buyer, the Seller is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by the Seller is sufficient evidence of the Seller's rights to receive the insurance proceeds without the need for any person dealing with the Seller to further enquire as to the Seller's entitlement.
- 6.3 If the Buyer requests the Seller to leave Goods outside the Seller's premises for collection or to deliver the Goods to an unattended location then such Goods shall be left at the Buyer's sole risk.
- 6.4 Timber is a natural product and may have natural variations in texture, shade, colour, surface, finish, markings, veining and contain natural fissures, occlusions, and indentations. Whilst the Seller will make every effort to match sales samples to the finished Services the Seller accepts no liability whatsoever where such samples differ to the finished Services supplied.
- 6.5 Timber is a hygroscopic material subject to expansion and contraction, therefore the Seller will accept no responsibility for gaps that may appear in the flooring during and after delivery.
- 6.6 The Buyer acknowledges that Services supplied may:
- (a) fade or change colour over time; and
- (b) expand, contract or distort as a result of exposure to heat, cold, weather; and
- (c) mark or stain if exposed to certain substances; and
- (d) be damaged or disfigured by impact or scratching.
- 6.7 The Seller is not responsible for the removal of rubbish from or clean-up of the building/construction site/s. This is the responsibility of the Buyer or the Buyer's agent.

7. Surplus Goods

- 7.1 Unless otherwise stated elsewhere in this contract:
- (a) demolished Goods remain the Buyer's property; and
- (b) any suitable new materials or the Buyer's reclaimed timber will be used;
- (c) Goods which the Seller brings to the site which are surplus remain the property of the Seller.

8. Buyer's Responsibilities

- 8.1 It is the intention of the Seller Kitchens and agreed by the Buyer that it is the responsibility of the Buyer to provide and have erected scaffolding to enable the services to be undertaken (where in the Seller's opinion it is deemed necessary). It is also agreed that all scaffolding erected will comply with industry standards and that any person erecting the scaffolding shall be suitably qualified to ensure its safe and proper erection and where necessary shall hold a current certificate of competency and/or be fully licensed.
- 8.2 The Buyer agrees to remove any furniture, furnishings or personal goods from the vicinity of the works and agrees that the Seller shall not be liable for any damage caused to those items through the Buyer's failure to comply with this clause.

9. Access

- 9.1 The Buyer shall ensure that the Seller has clear and free access to the work site at all times to enable them to undertake the services. The Seller shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of the Seller.

10. Title

- 10.1 The Seller and the Buyer agree that ownership of the Goods shall not pass until:
- (a) the Buyer has paid the Seller all amounts owing to the Seller; and
- (b) the Buyer has met all of its other obligations to the Seller.
- 10.2 Receipt by the Seller of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 10.3 It is further agreed that:
- (a) until ownership of the Goods passes to the Buyer in accordance with clause 10.1 that the Buyer is only a bailee of the Goods and must return the Goods to the Seller on request;
- (b) the Buyer holds the benefit of the Buyer's insurance of the Goods on trust for the Seller and must pay to the Seller the proceeds of any insurance in the event of the Goods being lost, damaged or destroyed;
- (c) the Buyer must not sell, dispose, or otherwise part with possession of the Goods other than in the ordinary course of business and for

market value. If the Buyer sells, disposes or parts with possession of the Goods then the Buyer must hold the proceeds of any such act on trust for the Seller and must pay or deliver the proceeds to the Seller on demand.

(d) the Buyer should not convert or process the Goods or intermix them with other goods but if the Buyer does so then the Buyer holds the Goods on trust for the Seller and must pay or deliver the proceeds of any such act on trust for the Seller and must pay or deliver the proceeds to the Seller on demand.

(e) the Buyer irrevocably authorises the Seller to enter any premises where the Seller believes the Goods are kept and recover possession of the Goods.

(f) the Seller may recover possession of any Goods in transit whether or not delivery has occurred.

(g) the Buyer shall not charge or grant an encumbrance over the Goods or grant any interest in the Goods or any interest in the Goods while they remain the property of the Seller.

(h) the Seller may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Buyer.

11. Personal Property Securities Act 2009 ("PPSA")

- 11.1 In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.
- 11.2 Upon assenting to these terms and conditions in writing the Buyer acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Goods that have previously been supplied and that will be supplied in the future by the Seller to the Buyer.
- 11.3 The Buyer undertakes to:
- (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which the Seller may reasonably require to:
- (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
- (ii) register any other document required to be registered by the PPSA; or
- (iii) correct a defect in a statement referred to in clause 11.3(a)(i) or 11.3(a)(ii);
- (b) indemnify, and upon demand reimburse, the Seller for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods charged thereby;
- (c) not register a financing change statement in respect of a security interest without the prior written consent of the Seller;
- (d) not register or enter any further financing statement or a financing change statement in relation to the Goods in favour of a third party without the prior written consent of the Seller;
- (e) immediately advise the Seller of any material change in its business practices of selling the Goods which would result in a change in the nature of proceeds derived from such sales.
- 11.4 The Seller and the Buyer agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.
- 11.5 The Buyer waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.
- 11.6 The Buyer agrees to act as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
- 11.7 Unless otherwise agreed to in writing by the Seller, the Buyer waives their right to receive a verification statement in accordance with section 157 of the PPSA.
- 11.8 The Buyer must unconditionally ratify any actions taken by the Seller under clauses 11.3 to 11.5.
- 11.9 Subject to any express provisions to the contrary nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

12. Security and Charge

- 12.1 The Seller agrees to supply the Goods, the Buyer charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Buyer either now or in the future, to secure the performance by the Buyer of its obligations under these terms and conditions (including, but not limited to, the payment of any money).
- 12.2 The Buyer indemnifies the Seller from and against all the Seller's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising the Seller's rights under these clauses.
- 12.3 The Buyer irrevocably appoints the Seller and each director of the Seller as the Buyer's true and lawful attorneys to perform all necessary acts to give effect to the provisions of this clause 12 including, but not limited to, signing any document on the Buyer's behalf.

13. Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)

- 13.1 The Seller must inspect the Goods on delivery and must within seven (7) days of delivery notify the Seller in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Buyer must notify any other alleged defect in the Goods as soon as reasonably possible after such defect becomes evident. Upon such notification the Buyer must allow the Seller to inspect the Goods.
- 13.2 Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (**Non-Excluded Guarantees**).
- 13.3 The Seller acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.
- 13.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, the Seller makes no warranties or other representations in these terms and conditions in relation to the quality or suitability of the Goods. The Seller's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 13.5 If the Buyer is a consumer within the meaning of the CCA, the Seller's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 13.6 If the Seller is required to replace the Goods under this clause or the CCA, but is unable to do so, the Seller may refund any money the Buyer has paid for the Goods.
- 13.7 If the Buyer is not a consumer within the meaning of the CCA, the Seller's liability for any defect or damage in the Goods is:
- (a) limited to the value of any express warranty or warranty card provided to the Buyer by the Seller at the Seller's sole discretion;
- (b) limited to any warranty to which the Seller is entitled, if the Seller did not manufacture the Goods;
- (c) otherwise negated absolutely.
- 13.8 Subject to this clause 13, returns will only be accepted provided that:
- (a) the Buyer complies with the provisions of clause 13.1; and
- (b) the Seller has agreed that the Goods are defective; and
- (c) the Goods are returned within a reasonable time at the Buyer's cost (if that cost is not significant); and
- (d) returned in as close a condition to that in which they were delivered as is possible.
- 13.9 Notwithstanding clauses 13.1 to 13.8 but subject to the CCA, the Seller shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:
- (a) the Buyer failing to properly maintain or store any Goods;
- (b) the Buyer using the Goods for any purpose other than that for which they were designed;
- (c) the Buyer continuing the use of any Goods after any defect became apparent or should have become apparent to a reasonably prudent operator or user;
- (d) the Buyer failing to follow any instructions or guidelines provided by the Seller;
- (e) fair wear and tear, any accident, or act of God.
- 13.10 Notwithstanding anything contained in this clause if the Seller is required by a law to accept a return then the Seller will only accept a return on the conditions imposed by that law.

14. Intellectual Property

- 14.1 Where the Seller has designed, drawn or developed Goods for the Buyer, then the copyright in any designs and drawings and documents shall remain the property of the Seller.
- 14.2 The Buyer warrants that all designs, specifications or instructions given to the Seller will not cause the Seller to infringe any patent, registered design or other intellectual property rights of a third party and the Buyer agrees to indemnify the Seller against any action taken by a third party against the Seller in respect of any such infringement.
- 14.3 The Buyer agrees that the Seller may (at no cost) use, for the purposes of marketing, promotion, competition, any documents, designs, drawings or Goods which the Seller has created for the Buyer.

15. Default and Consequences of Default

- 15.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at the Seller's sole discretion the interest shall compound monthly at such a rate) after as well as before any judgment.
- 15.2 If the Buyer owes the Seller any money the Buyer shall indemnify the Seller from and against all costs and disbursements incurred by the Seller in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, the Seller's collection agency costs, and bank disbursement fees).
- 15.3 Without prejudice to any other remedies the Seller may have, if at any time the Buyer is in breach of any obligation (including those relating to payment) under these terms and conditions the Seller may suspend or terminate the supply of Goods to the Buyer. The Seller will not be liable to the Buyer for any loss or damage the Buyer suffers because the Seller has acted under this clause.
- 15.4 Without prejudice to the Seller's other remedies at law the Seller shall be entitled to cancel all or any part of any order of the Buyer which remains

unfulfilled and all amounts owing to the Seller shall, whether or not due for payment, become immediately payable if:

(a) any money payable to the Seller becomes overdue, or in the Seller's opinion the Buyer will be unable to make a payment when it falls due;

(b) the Buyer becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors;

(c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Buyer or any asset of the Buyer.

16. Dispute Resolution

- 16.1 If a dispute arises between the parties to this contract then either party shall send to the other party a notice of dispute in writing adequately identifying and providing details of the dispute. Within fourteen (14) days of the receipt of a dispute notice the parties shall confer in person or attempt to resolve the dispute. At any such conference each party shall be represented by a person having authority to agree to a resolution of the dispute. In the event that the dispute cannot be so resolved either party may by further notice in writing delivered by hand or sent by certified mail to the other party refer such dispute to arbitration. Any arbitration shall be:
- (a) referred to a single arbitrator to be nominated by the President of the Institute of Arbitrators Australia; and
- (b) conducted in accordance with the Institute of Arbitrators Australia Rules for the Conduct of Commercial Arbitration.

17. Cancellation

- 17.1 The Seller may cancel any contract to which these terms and conditions apply or cancel delivery of Goods at any time before the Goods are delivered by giving written notice to the Buyer. On giving such notice the Seller shall repay to the Buyer any money paid by the Buyer for the Goods. The Seller shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 17.2 In the event that the Buyer cancels delivery of Goods the Buyer shall be liable for any and all loss incurred (whether direct or indirect) by the Seller as a direct result of the cancellation (including, but not limited to, any loss of profits).
- 17.3 Cancellation of orders for Goods made to the Buyer's specifications, or for non-stocklist items, will definitely not be accepted once production has commenced, or an order has been placed.

18. Compliance with Laws

- 18.1 The Buyer and the Seller shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Services.
- 18.2 The Buyer shall obtain (at the expense of the Buyer) all licenses and approvals to perform the Services.
- 18.3 The Buyer agrees that the site will comply with any occupational health and safety laws relating to building/construction sites and any other relevant safety standards or legislation.

19. Privacy Act 1988

- 19.1 The Buyer agrees for the Seller to obtain from a credit reporting agency a credit report concerning personal credit information about the Buyer in relation to credit provided by the Seller.
- 19.2 The Buyer agrees that the Seller may exchange information about the Buyer with those credit providers either named as trade referees by the Buyer or named on the credit report issued by a credit reporting agency for the following purposes:
- (a) to assess an application by the Buyer; and/or
- (b) to notify other credit providers of a default by the Buyer; and/or
- (c) to exchange information with other credit providers as to the status of this credit account, where the Buyer is in default with other credit providers; and/or
- (d) to assess the creditworthiness of the Buyer.
- 19.3 The Buyer understands that the information exchanged can include anything about the Buyer's creditworthiness, credit standing, credit history or credit capacity that credit providers are allowed to exchange under the Privacy Act 1988.
- 19.4 The Seller considers that the Seller being given a consumer credit report to collect overdue payment on commercial credit (Section 18K(1)(h) Privacy Act 1988).
- 19.5 The Buyer agrees that personal credit information provided may be used and disclosed by the Seller for the following purposes (and for other purposes as shall be agreed between the Buyer and Seller or required by law from time to time):
- (a) the provision of Goods; and/or
- (b) the collection of Goods by the Seller, its agents or distributors; and/or
- (c) analysing, verifying and/or checking the Buyer's credit, payment and/or status in relation to the provision of Goods; and/or
- (d) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Buyer; and/or
- (e) enabling the daily operation of Buyer's account and/or the collection of amounts outstanding in the Buyer's account in relation to the Goods.
- 19.6 The Buyer may give information about the Buyer to a credit reporting agency for the following purposes:
- (a) to obtain a consumer credit report about the Buyer;
- (b) allow the credit reporting agency to create or maintain a credit report about the Buyer;
- 19.7 The information given to the credit reporting agency may include:
- (a) personal particulars (the Buyer's name, sex, address, previous addresses, date of birth, name of employer and driver's licence number); and
- (b) details concerning the Buyer's application for credit or commercial credit and the amount requested;
- (c) advice that the Buyer is a current credit provider to the Buyer;
- (d) advice of any overdue accounts, loan repayments, and/or any outstanding monies owing which are overdue by more than sixty (60) days, and for which debt collection action has been started;
- (e) details of any accounts which are overdue or in default, and/or any outstanding monies are no longer overdue in respect of any default that has been listed;
- (f) information that, in the opinion of the Seller, the Buyer has committed a default in relation to the Goods (that is, the Buyer has shown an intention not to comply with the Buyer's credit obligations);
- (g) advice that cheques drawn by the Buyer for one hundred dollars (\$100) or more, have been dishonoured more than once;
- (h) that credit provided to the Buyer by the Seller has been paid or otherwise discharged.

20. Unpaid Seller's Rights

- 20.1 Wherever it is an item with the Seller for repair, modification, exchange or for the Seller to perform any other service in relation to the item and the Seller has not received or been tendered the whole of any moneys owing to it by the Buyer, the Seller shall have, until all moneys owing to the Seller are paid:
- (a) a lien on the item; and
- (b) the right to retain or sell the item, such sale to be undertaken in accordance with any legislation applicable to the sale or disposal of uncollected goods.
- 20.2 The lien of the Seller shall continue despite the commencement of proceedings, or judgment for any moneys owing to the Seller having been obtained against the Buyer.

21. Building and Construction Industry Security of Payments Act 1999

- 21.1 At the Seller's sole discretion, if there are any disputes or claims for unpaid Goods and/or Services then the provisions of the Building and Construction Industry Security of Payments Act 1999 may apply.
- 21.2 Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by that Act where applicable.

General

- 22.1 The failure by the Seller to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect the Seller's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable, the validity, enforceability, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 22.2 These terms and conditions and any contract to which they apply shall be governed by the laws of New South Wales in which the Seller has its principal place of business, and are subject to the jurisdiction of the New South Wales Courts in that State.
- 22.3 Subject to clause 13 the Seller shall be under no liability whatsoever to the Buyer for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by or arising out of or in breach of the terms of these terms and conditions (alternatively the Seller's liability shall be limited to damages which under no circumstances shall exceed the Price of the Goods).
- 22.4 The Buyer shall be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Buyer by the Seller or to withhold payment of any invoice because part of that invoice is in dispute.
- 22.5 The Seller may license or sub-contract all or any part of its rights and obligations under these terms and conditions to any third party.
- 22.6 The Buyer agrees that the Seller may amend these terms and conditions at any time. If the Seller makes a change to these terms and conditions, then that change will take effect from the date on which the Seller notifies the Buyer of such change. The Buyer will be taken to have accepted such changes if the Buyer makes a further request for the Seller to provide Goods to the Buyer.
- 22.7 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 22.8 The Buyer warrants that it has the power to enter into this agreement and has obtained all necessary authorisations to allow it to do so, it is not insolvent and that this agreement creates binding and valid legal obligations on it.

Defects in Materials & Liability

Any materials that leave our factory are inspected, and all items are checked again at the time of installation. Our installers will not install any defective materials. Once installation has occurred, the client and/or builder has seven (7) days to notify Styline Kitchens in writing of any defects or before any other trade enters the work site following installation, whichever occurs first. Failure to notify within this period will be deemed acceptance that the works and materials are free from defects at the time of installation. Styline Kitchens will not be liable for any damage, marks, scratches, or defects caused by other trades or site activities after installation has been completed.

1. Carcass Materials

All carcass materials are cut and fabricated strictly in accordance with the supplier's specifications. No water or moisture is introduced to the product during the fabrication process. Any issues relating to swelling, delamination, or damage arising after delivery to site will be deemed the responsibility of the client and/or builder once the goods are in their possession.

2. Veneer and Timber

Veneer and timber are natural products and inherently vary in colour, tone, and grain structure. Clients must expect these natural variations. While Styline Kitchens will make reasonable efforts to match timbers and veneers in visible areas, an exact match cannot be guaranteed. As veneers and timbers are porous products, natural occurrences such as raised grain, minor surface irregularities, or changes from natural degradation are not considered defects. Styline Kitchens will make all reasonable efforts to match samples as closely as possible. Where a sample is supplied by the client, Styline Kitchens will generate a matched sample for approval. Once approved, this sample will stand as the primary reference sample for the project. Clients acknowledge that variations in colour, tone, and grain may occur due to the natural characteristics of veneer or timber. Such variations are not considered defects and will not be grounds for replacement or rectification. Styline Kitchens is not liable for discolouration caused by exposure to sunlight, artificial lighting, or site conditions where veneers or timbers have been left uncovered or unprotected.

3. Polyurethane

All polyurethane finishes are inspected both in the factory and upon installation. Any polyurethane items deemed damaged or unfit for installation will be returned and replaced before completion. Once polyurethane items are installed by Styline Kitchens, they are deemed to be in reasonable condition. Any damage occurring after installation is not the responsibility of Styline Kitchens. Where replacement is required due to post-installation damage, the cost of replacement will be charged to the client and/or builder.

4. Mirrored Doors

Styline Kitchens sources high-quality mirrors with a copper-free backing. All mirrors are inspected and cleaned with suitable cleaning solutions in line with the manufacturer's specifications prior to installation. Once mirrors are installed, the client and/or builder must notify Styline Kitchens of any scratches or desilvering prior to the end of the build clean or first clean carried out by another person(s). If no notification is received, mirrors will be deemed to be in reasonable condition at the time of installation. Any scratches, desilvering, or damage reported after this point may incur additional charges for replacement.

5. Pre-Finished Veneers

Pre-finished veneers are extremely delicate and porous products. Styline Kitchens exercises extreme care during fabrication to minimise exposure to dust, glue, or airborne particles. Certain pre-finished ranges (such as Navurban™) are not recommended for daily use in high-volume areas due to their delicate nature. While every effort is made to protect these products during fabrication and installation, any damage occurring after installation is not covered by Styline Kitchens. Requests for replacement due to post-installation damage may incur additional charges.

6. Stone & Benchtops

Natural stone along with Engineered stone (such as Caesarstone™) and Porcelain products (such as Dekton) could have all or some of the following imperfections:

Natural stone varies greatly. Samples &/or images viewed are only an indication of colour & vein.

There are different degrees of polish from one piece of stone to another.

Fissure &/or craze marks are evident throughout the material. Initially these may not be visible but may become apparent sometime after installation due to construction movement and moisture absorption.

Resin fill or (cement based where required) is used throughout the entire process of stone preparation.

Contracted Stone Masons reserves the right to patch, fill, reinforce and repair breaks &/or chips due to natural defects or caused by physical force. Open veins are common in natural stone (particularly veined marble). Occasionally these veins may split open.

Pitting varying in size is evident throughout the stone surface.

All care is taken to match veining within 1 slab. A perfect match is not possible from 1 slab to another.

Some slight stepping along the joint (also known as "lippings") may be present due to the irregular surface of the stone.

Variation in stone thickness is common. 20mm, 30mm etc. are nominal dimensions and are nominal thicknesses.

Joints are inevitable. An indication for the location of joints could be given, but final decision is made by Contracted Stone Masons at any stage of the project. (Joints are within the following tolerances 2.5mm +/- 1mm).

Some edge details can be substituted for a similar one due to the characteristics of the stone selected.

Overhangs are very rarely consistent and will vary to allow the installer to obtain parallel joints with adjoining pieces.

Stone work will ONLY be caulked to a finish painted surface and finished joinery. At no time is contracted Stone Mason responsible for scribing stone to meet out of square walls or caulking to these areas

All stone is susceptible to staining. GITANI STONE does not undertake to seal the natural stone PRODUCTS against staining unless stated in writing. It is noted the etching, dullness or water marks may still occur in the stone even though the PRODUCTS may have been sealed to prevent staining.